**Announcement: Return of Select GLP-1 Medications to Caremark Mail Order Pharmacy**

**Impacted Audience:** Aetna, Aetna IVL, Aetna Med D, Aetna Med D – Joint Venture, Commercial, Consumer Business, Coventry Med D, CVS Caremark, DOW, Medicaid, Medicare D, SRT

We are pleased to announce that select GLP-1 medications will be returning to the Caremark Mail Order pharmacy.

**Key Details:**

* **Effective June 1st, 2025:** Maintenance doses of **Wegovy** and **Saxenda** will be available through Mail Order. Mail Order will NOT (and currently does not) dispense any starter or step-up doses for this medication: Wegovy INJ 0.25MG, 0.5MG, and 1MG.
* **Effective July 1st, 2025:** Maintenance doses of **Mounjaro** and **Trulicity** will also be available through Mail Order.

List of select GLP-1 Medications and the dates returning to mail order:

|  |  |  |
| --- | --- | --- |
| **Drug Name** | **NDC** | **Date Returning to Mail** |
| Wegovy INJ 1.7MG | 00169-4517-14 | 06/01/2025 |
| Wegovy INJ 2.4 MG | 00169-4524-14 | 06/01/2025 |
| Saxenda 3MLx5 Pen 6MG/ML | 00169-2800-15 | 06/01/2025 |
| Mounjaro Pen 5/0.5 | 00002-1495-80 | 07/01/2025 |
| Mounjaro Pen 7.5/0.5 | 00002-1484-80 | 07/01/2025 |
| Mounjaro Pen 10/0.5 | 00002-1471-80 | 07/01/2025 |
| Mounjaro Pen 12.5/0.5 | 00002-1460-80 | 07/01/2025 |
| Mounjaro Pen 15/0.5 | 00002-1457-80 | 07/01/2025 |
| Trulicity Pen 0.75/0.5 | 00002-1433-80 | 07/01/2025 |
| Trulicity Pen 1.5/0.5 | 00002-1434-80 | 07/01/2025 |
| Trulicity Pen 3/0.5 | 00002-2236-80 | 07/01/2025 |
| Trulicity Pen 4.5/0.5 | 00002-3182-80 | 07/01/2025 |

**Talking Points:**

* **Why do you all keep changing your mind and impacting customers?**

 We understand that frequent changes can be frustrating. Our decisions are based on ongoing evaluations of market conditions, member feedback, and the need to ensure that our members have access to the medications they require. We are committed to making informed decisions that prioritize our members’ health.

* **Why can I do the higher dose but not a starter dose?**

 The availability of higher doses versus starter doses is determined by clinical guidelines and the specific needs of our members. Higher doses may be appropriate for patients who have already been prescribed these medications, while starter doses often require in-person consultations to ensure proper monitoring and support.

* **This is not related to 07/01 formulary changes for Wegovy and Zepbound.**

 It is important to clarify that the return of select GLP-1 medications to Mail Order is a separate initiative from the 07/01 formulary changes. While both involve medication access, they address different aspects of our service offerings.

 The return of select GLP-1 medications at mail is based on supply availability, allowing us to provide this important medication to our members more effectively.

 The return of select GLP-1 medications at mail is not related to the 07/01 formulary changes. The formulary changes impact specific plan formularies, while the return of select GLP-1 medications affects all clients using the Caremark Mail Order pharmacy.

For more information on the 07/01 formulary changes, refer to [Formulary Changes Starting July 1st,2025, for GLP-1 Weight Loss Medications (074827)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c746a1ed-5394-4841-8191-86f9724b2372).

Please note that the return of select GLP-1 medications to Mail Order does not guarantee coverage under each plan. To determine coverage, refer to the CIF and Test Claims.

Utilize Compass Test Claims to determine Mail Availability:

* [Compass – Test Claims (050041)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=60c20ea0-1d07-46e3-809a-b54734b80fbe)
* [Aetna Compass – Test Claims (064284)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=bf264650-c4b2-4b12-a7da-15d39fa128c3)

The backorder drug list can also be utilized to determine Mail Availability <http://sapmmreports.caremark.com/shortage_rpt.htm>

These select GLP-1 medications will not be reinstated on the Maintenance Choice drug list. These medications will not be subject to mandatory mail requirements, Mandatory Maintenance Choice retail fills, or any incentivized mail rules associated with Maintenance Choice.

Ensure that you handle calls regarding these medications as per normal operating procedures. Your attention to this update is greatly appreciated as we continue to provide quality service to our members.

Thank you for your cooperation.

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